



Mar 2023

Dear Investigator /Study Coordinator,

### 2023 Holiday Schedule of Services for Q² Solutions laboratories

As 2023 progresses and different holidays approach, Q² Solutions would like to advise you of our plans to provide continuous service to our customers during the April through June 2023 time period. The attached document provides you with specific information regarding the services we will be providing during this time period at our global laboratories.

In addition, when scheduling your patient visits, please keep in mind that during holiday periods the airlines, couriers and postal services are overburdened, and there is a much higher potential of delayed shipments during this timeframe.

Q² Solutions Global Project Services

# Q<sup>2</sup> Solutions Clinical Trials Global Laboratories

## 2023 Holiday Information

Please consult the information in the following table for April - June 2023.

Samples shipped internationally should not be shipped to the intended performing lab on the 2 days immediately preceding a holiday in that country. Shipment arrival on a holiday should be avoided. This will reduce the potential for loss of sample stability should an international shipment arrive on a holiday in the performing lab country and encounter Customs clearance delays. Domestic shipments should be avoided 1 day before the holiday.

DHL, FedEx, TNT, Marken UPS not pick-up or deliver on national holidays. Premium couriers such as Marken, OCASA, PDP, Quick, DTW and World Courier can provide service however please speak to your Q<sup>2</sup> Project Manager or Study Manager for authorization. Dry ice delivery services must be arranged in advance with the appropriate courier. Please consult your local courier for details on their service in your country during upcoming holidays.

Sites shipping specimens to other 3rd party laboratories should contact those locations for their holiday schedules for receipt of shipments.

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	*Safety Testing / Time Critical Testing Only	Onward Shipping
<b>ARGENTINA</b> Central Lab	24 Mar 2023 – Closed 06 Apr 2023 – Closed 07 Apr 2023 – Closed 01 May 2023 – Closed 25 May 2023 – Closed 26 May 2023 – Closed 19 Jun 2023 – Closed 20 Jun 2023 – Closed	24 Mar 2023 – Closed 06 Apr 2023 – Closed 07 Apr 2023 – Closed 01 May 2023 – Closed 25 May 2023 – Closed 26 May 2023 – Closed 17 Jun 2023 – Closed 19 Jun 2023 – Closed 20 Jun 2023 – Closed	24 Mar 2023 – Closed 06 Apr 2023 – Closed 07 Apr 2023 – Closed 01 May 2023 – Closed 25 May 2023 – Closed 26 May 2023 – Closed 17 Jun 2023 – Closed 19 Jun 2023 – Closed 20 Jun 2023 – Closed	No domestic or international Shipping
<b>BRAZIL</b> DASA	24 Mar 2023 – Closed 06 Apr 2023 – Closed 07 Apr 2023 – Closed 01 May 2023 – Closed 25 May 2023 – Closed 26 May 2023 – Closed 19 Jun 2023 – Closed 20 Jun 2023 – Closed	07 Apr 2023 – Closed 21 Apr 2023 – Closed 01 May 2023 – Closed 08 Jun 2023 – Closed	07 Apr 2023 – Closed 21 Apr 2023 – Closed 01 May 2023 – Closed 08 Jun 2023 – Closed	No domestic or international Shipping
<b>CHINA</b> Beijing	05 Apr 2023 – Closed 29 Apr to 03 May 2023 – Closed 22 to 24 Jun 2023 – Closed	05 Apr 2023 29 Apr to 03 May 2023 22 to 24 Jun 2023 Open with limited/skeleton staff	05 Apr 2023 29 Apr to 03 May 2023 22 to 24 Jun 2023 Open, only safety and time critical samples	05 Apr 2023 – Closed 29 Apr to 03 May 2023 – Closed 22 to 24 Jun 2023 – Closed No domestic or international shipments
<b>INDIA</b> Mumbai	01 May 2023 – Closed 28 Jun 2023 – Closed	01 May 2023 28 Jun 2023 Open with limited/skeleton staff	01 May 2023 28 Jun 2023 Open, only for time critical testing samples	01 May 2023 – Closed 28 Jun 2023 – Closed No domestic or international shipments

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	*Safety Testing / Time Critical Testing Only	Onward Shipping
<b>JAPAN</b> Tokyo	03 May 2023 – Closed 04 May 2023 – Closed 05 May 2023 – Closed	04 May 2023 – Closed 05 May 2023 – Closed	04 May 2023 – Closed 05 May 2023 – Closed	03 May 2023 – Closed 04 May 2023 – Closed 05 May 2023 – Closed  No domestic or international shipments
<b>SINGAPORE</b> Singapore	07 Apr 2023 – Closed 22 Apr 2023 – Closed 01 May 2023 – Closed 03 Jun 2023 – Closed 29 Jun 2023 – Closed	07 Apr 2023 22 Apr 2023 01 May 2023 03 Jun 2023 29 Jun 2023  Open with limited/skeleton staff	07 Apr 2023 22 Apr 2023 01 May 2023 03 Jun 2023 29 Jun 2023  Open, only for time critical testing samples	07 Apr 2023 – Closed 22 Apr 2023 – Closed 01 May 2023 – Closed 03 Jun 2023 – Closed 29 Jun 2023 – Closed  No domestic or international shipments
<b>SOUTH AFRICA</b> Cytospace Laboratories Centurion	07 Apr 2023 – Closed 10 Apr 2023 – Closed 27 Apr 2023 – Closed 01 May 2023 – Closed 16 Jun 2023 – Closed	07 Apr 2023 10 Apr 2023 27 Apr 2023 01 May 2023 16 Jun 2023  Open, only for time critical testing samples	07 Apr 2023 10 Apr 2023 27 Apr 2023 01 May 2023 16 Jun 2023  Open, only for time critical testing samples	07 Apr 2023 – Closed 10 Apr 2023 – Closed 27 Apr 2023 – Closed 01 May 2023 – Closed 16 Jun 2023 – Closed  No domestic or international shipments
<b>UNITED KINGDOM</b> Edinburgh	N/A	N/A	N/A	N/A
<b>UNITED KINGDOM</b> London	07 Apr 2023 – Closed 10 Apr 2023 – Closed 01 May 2023 – Closed 08 May 2023 – Closed 29 May 2023 – Closed	N/A	N/A	N/A
<b>UNITED STATES</b> Atlanta/Valencia	29 May 2023 – Closed	29 May 2023  Open with limited/skeleton staff	29 May 2023  Open, only for time critical testing samples	29 May 2023 – Closed  No domestic or international shipments