



Jun 2023

Dear Investigator /Study Coordinator,

2023 Holiday Schedule of Services for Q² Solutions laboratories

As 2023 progresses and different holidays approach, Q² Solutions would like to advise you of our plans to provide continuous service to our customers during the July through September 2023 time period. The attached document provides you with specific information regarding the services we will be providing during this time period at our global laboratories.

In addition, when scheduling your patient visits, please keep in mind that during holiday periods the airlines, couriers and postal services are overburdened, and there is a much higher potential of delayed shipments during this timeframe.

Q² Solutions Global Project Services

Q² Solutions Clinical Trials Global Laboratories

2023 Holiday Information

Please consult the information in the following table for Jul - Sep 2023.

Samples shipped internationally should not be shipped to the intended performing lab on the 2 days immediately preceding a holiday in that country. Shipment arrival on a holiday should be avoided. This will reduce the potential for loss of sample stability should an international shipment arrive on a holiday in the performing lab country and encounter Customs clearance delays. Domestic shipments should be avoided 1 day before the holiday.

DHL, FedEx, TNT, Marken UPS does not pick-up or deliver on national holidays. Premium couriers such as Marken, OCASA, PDP, Quick, DTW and World Courier can provide service however please speak to your Q² Project Manager or Study Manager for authorization. Dry ice delivery services must be arranged in advance with the appropriate courier. Please consult your local courier for details on their service in your country during upcoming holidays.

Sites shipping specimens to other 3rd party laboratories should contact those locations for their holiday schedules for receipt of shipments.

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
ARGENTINA Central Lab	21 Aug 2023 – Closed	21 Aug 2023 – Closed	21 Aug 2023 – Closed	21 Aug 2023 – Closed No Domestic or International shipments
BRAZIL DASA	21 Aug 2023 – Closed	07 Sep 2023 - Closed	07 Sep 2023 - Closed	07 Sep 2023 – Closed No Domestic or International shipments
CHINA Beijing	29 Sep 2023 – Closed	29 Sep 2023 Open with limited/skeleton staff	29 Sep 2023 – closed Open, Only safety and time critical samples	29 Sep 2023 – Closed No Domestic or International shipments
INDIA Mumbai	15 Aug 2023- Closed 19 Sep 2023- Closed	15 Aug 2023 19 Sep 2023 Open with limited/skeleton staff	15 Aug 2023 19 Sep 2023 Open, Only safety and time critical samples	15 Aug 2023 – Closed 19 Sep 2023 – Closed No Domestic or International shipments
JAPAN Tokyo	17 Jul 2023 – Closed 11 Aug 2023 – Closed 13 Aug 2023 – Closed 18 Sep 2023 – Closed 24 Sep 2023 – Closed	17 Jul 2023 – Closed 18 Sep 2023 – Closed 24 Sep 2023 – Closed 11 Aug 2023 13 Aug 2023 Open with limited/skeleton staff	17 Jul 2023 – Closed 11 Aug 2023 – Closed 13 Aug 2023 – Closed 18 Sep 2023 – Closed 24 Sep 2023 - Closed	17 Jul 2023 – Closed 11 Aug 2023 – Closed 13 Aug 2023 – Closed 18 Sep 2023 – Closed 24 Sep 2023 – Closed No Domestic or International shipments
SINGAPORE Singapore	09 Aug 2023 - Closed	09 Aug 2023 Open with limited/skeleton staff	09 Aug 2023 Open, Only safety and time critical samples	09 Aug 2023 – Closed No Domestic or International shipments

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
SOUTH AFRICA Cytespace Laboratories Centurion	9 Aug 2023 – Closed 25 Sep 2023 – Closed	09 Aug 2023 25 Sep 2023 Open, Only for time critical testing samples	09 Aug 2023 25 Sep 2023 Open, Only for time critical testing samples	09 Aug 2023 – Closed 25 Sep 2023 – Closed No Domestic or International shipments
UNITED KINGDOM Edinburgh	N/A	N/A	N/A	N/A
UNITED KINGDOM London	28 Aug 2023 – Closed	N/A	N/A	N/A
UNITED STATES Atlanta/Valencia	04 Jul 2023 – Closed 04 Sep 2023 – Closed	04 Jul 2023 04 Sep 2023 Open with limited/skeleton staff	04 Jul 2023 04 Sep 2023 Open, Only safety and time critical samples	04 Jul 2023 – Closed 04 Sep 2023 – Closed No Domestic or International shipments