



March 2024

Dear Investigator /Study Coordinator,

2024 Holiday Schedule of Services for Q² Solutions laboratories

As 2024 progresses and different holidays approach, Q² Solutions would like to advise you of our plans to provide continuous service to our customers during the April through June 2024 time period. The attached document provides you with specific information regarding the services we will be providing during this time period at our global laboratories.

In addition, when scheduling your patient visits, please keep in mind that during holiday periods the airlines, couriers and postal services are overburdened, and there is a much higher potential of delayed shipments during this timeframe.

Q² Solutions Global Project Services

Q² Solutions Clinical Trials Global Laboratories

2024 Holiday Information

Please consult the information in the following table for Apr - Jun 2024.

Samples shipped internationally should not be shipped to the intended performing lab on the 2 days immediately preceding a holiday in that country. Shipment arrival on a holiday should be avoided. This will reduce the potential for loss of sample stability should an international shipment arrive on a holiday in the performing lab country and encounter Customs clearance delays. Domestic shipments should be avoided 1 day before the holiday.

DHL, FedEx, TNT, Marken UPS does not pick-up or deliver on national holidays. Premium couriers such as Marken, OCASA, PDP, Quick, DTW and World Courier can provide service however please speak to your Q² Project Manager or Study Manager for authorization. Dry ice delivery services must be arranged in advance with the appropriate courier. Please consult your local courier for details on their service in your country during upcoming holidays.

Sites shipping specimens to other 3rd party laboratories should contact those locations for their holiday schedules for receipt of shipments.

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
ARGENTINA Centra Lab	01 Apr 2024 – Closed 02 Apr 2024 – Closed 01 May 2024 – Closed 17 Jun 2024 – Closed 20 Jun 2024 – Closed 21 Jun 2024 – Closed	01 Apr 2024 – Closed 02 Apr 2024 – Closed 01 May 2024 – Closed 17 Jun 2024 – Closed 20 Jun 2024 – Closed 21 Jun 2024 – Closed	01 Apr 2024 – Closed 02 Apr 2024 – Closed 01 May 2024 – Closed 17 Jun 2024 – Closed 20 Jun 2024 – Closed 21 Jun 2024 – Closed	01 Apr 2024 – Closed 02 Apr 2024 – Closed 01 May 2024 – Closed 17 Jun 2024 – Closed 20 Jun 2024 – Closed 21 Jun 2024 – Closed (No international shipments)
BRAZIL DASA	01 Apr 2024 – Closed 02 Apr 2024 – Closed 01 May 2024 – Closed 17 Jun 2024 – Closed 20 Jun 2024 – Closed 21 Jun 2024 – Closed	01 May 2024 – Closed 30 May 2024 – Closed	01 May 2024 – Closed 30 May 2024 – Closed	01 May 2024 – Closed 30 May 2024 – Closed (No international shipments)
CHINA Beijing	04 April 2024 - Closed 05 April 2024 – Closed 01 May 2024 – Closed 02 May 2024 – Closed 03 May 2024 – Closed 10 June 2024 – Closed	04 April 2024 – Closed 05 April 2024 – Closed 01 May 2024 – Closed 02 May 2024 – Closed 03 May 2024 – Closed 10 June 2024 – Closed (Open with limited/skeleton staff)	04 April 2024 – Closed 05 April 2024 – Closed 01 May 2024 – Closed 02 May 2024 – Closed 03 May 2024 – Closed 10 June 2024 – Closed (Open for safety and time critical samples)	04 April 2024 – Closed 05 April 2024 – Closed 01 May 2024 – Closed 02 May 2024 – Closed 03 May 2024 – Closed 10 June 2024 – Closed (No domestic or international shipments)
INDIA Mumbai	09 April 2024 – Closed 11 April 2024 – Closed 01 May 2024 – Closed	09 April 2024 – Open 11 April 2024 – Open 01 May 2024 – Open	09 April 2024 – Open 11 April 2024 – Open 01 May 2024 – Open	09 April 2024 – Closed 11 April 2024 – Closed 01 May 2024 – Closed
JAPAN Tokyo	29 Apr 2024 – Closed 03 May 2024 – Closed 06 May 2024 – Closed	29 Apr 2024 – Closed 04 May 2024 – Closed 05 May 2024 – Closed	29 Apr 2024 – Closed 04 May 2024 – Closed 05 May 2024 – Closed	29 Apr 2024 – Closed 04 May 2024 – Closed 05 May 2024 – Closed

Lab Location	Project Services Office	Sample Receipt (Limited due to skeleton staffing)	Safety Testing / Time Critical Testing Only	Onward Shipping
		06 May 2024 – Closed	06 May 2024 – Closed	06 May 2024 – Closed
SINGAPORE Singapore	10 Apr 2024 – Closed 01 May 2024 – Closed 22 May 2024 – Closed 17 Jun 2024 – Closed	10 Apr 2024 – Closed 01 May 2024 – Closed 22 May 2024 – Closed 17 Jun 2024 – Closed (Open with limited/skeleton staff)	10 Apr 2024 01 May 2024 22 May 2024 17 Jun 2024 (Open for safety and time critical samples)	10 Apr 2024 – Closed 01 May 2024 – Closed 22 May 2024 – Closed 17 Jun 2024 – Closed (No domestic or international shipments)
SOUTH AFRICA Cytespace Laboratories Centurion	01 April 2024 – Closed 01 May 2024 – Closed 17 June 2024 – Closed	01 April 2024 – Closed 01 May 2024 – Closed 17 June 2024 – Closed	01 April 2024 – Closed 01 May 2024 – Closed 17 June 2024 – Closed (Open for safety and time critical samples)	01 April 2024 – Closed 01 May 2024 – Closed 17 June 2024 – Closed (No domestic or international shipments)
UNITED KINGDOM Edinburgh/London	N/A	N/A	N/A	N/A
UNITED STATES Atlanta/Valencia	27 May 2024 – Closed	27 May 2024 – Closed (Open with limited/skeleton staff)	27 May 2024 – Closed (Open with limited/skeleton staff)	27 May 2024 – Closed (No domestic or international shipments)