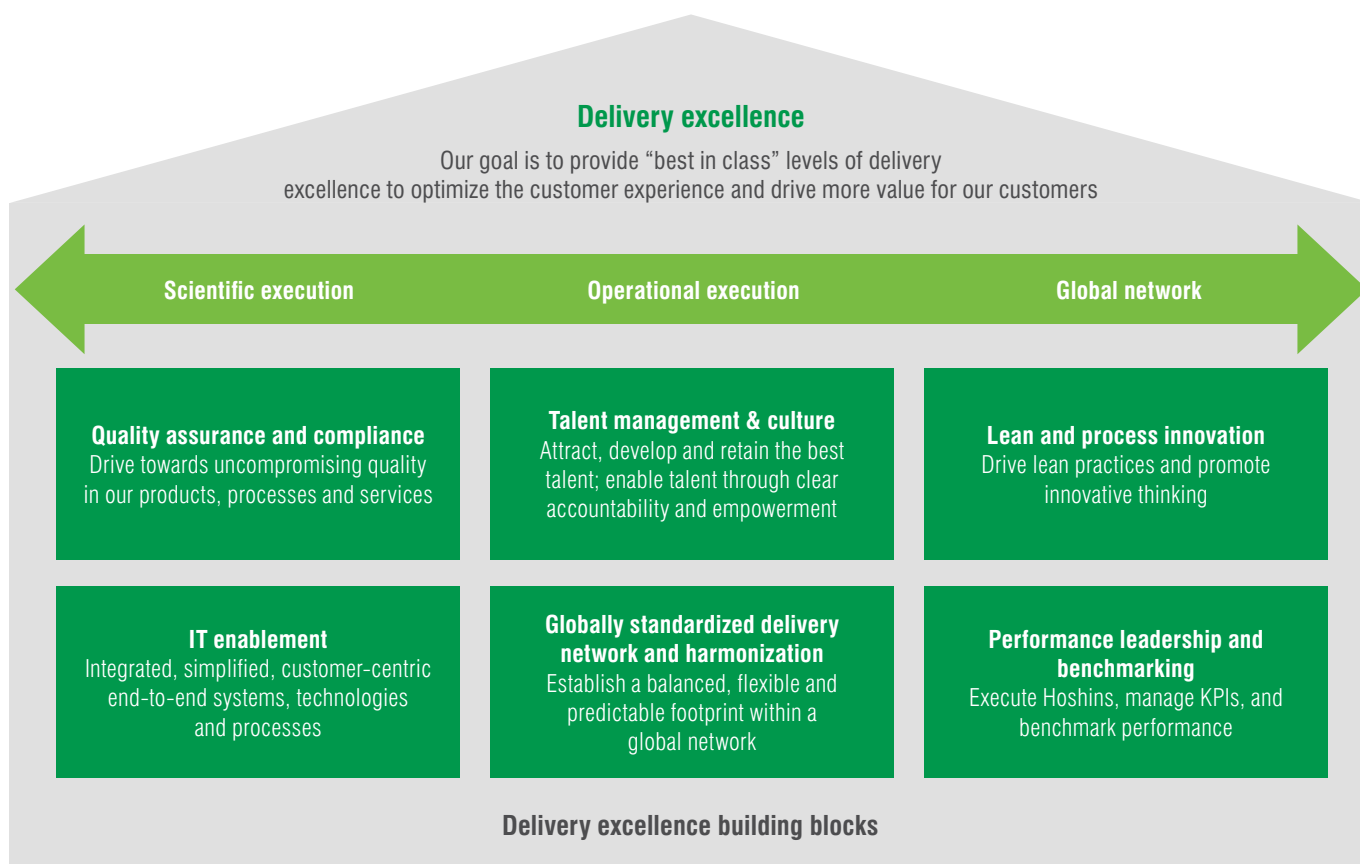




## Delivery excellence

Optimizing the customer experience through innovative solutions implemented with premium service that accelerate drug development outcomes

As the healthcare landscape faces increasing complexities, you need a partner that strives to deliver an optimal customer experience through end-to-end sample management and that implements customer solutions which are cost-competitive and meet quality, delivery and service requirements. Q² Solutions does this by continuously improving and enhancing processes that employ strict quality standards. Our global teams are empowered to look for innovative ways to address the toughest drug development challenges to ensure our customers' success in clinical trials, regulatory approvals and new product launches.



> **1.5M** shipments/year with

> **98.5%** on-time logistics performance

> **98%** reportable tests

> **450** new assays validated each year

Turning Hope  
Into Help

Scientific execution	Operational execution	Global network
<p>Cutting edge <b>scientific expertise</b> fueling rapid assay development and execution across the breadth of development needs</p> <p><b>Scientific experts</b></p> <ul style="list-style-type: none"> <li>• Conduct protocol, feasibility and methods review to optimize delivery, cost and TAT</li> <li>• Assessment of regulatory requirements (e.g. IVD vs CLIA validation) to ensure compliance</li> <li>• Application of best practices for global scale-up and optimized test and assay deployment</li> </ul>	<p><b>Integrated execution</b> system that effectively and seamlessly provides quality deployment, performance management, and process excellence through high performance work teams</p> <p><b>Quality Management System</b></p> <p><b>Project management</b></p> <ul style="list-style-type: none"> <li>• Drive project delivery on time and within budget while minimizing risk</li> </ul> <p><b>Processes and systems</b></p> <ul style="list-style-type: none"> <li>• Standard, global processes and SOPs across audits, delivery, and training and development support delivery of quality</li> <li>• Technology to support operational delivery of quality – proactively identify risks and address potential challenges</li> </ul>	<p>The right footprint, right geographies, right systems, and right technologies to deliver top quality services and innovations through a <b>global network</b> of partnerships</p> <p><b>Comprehensive capabilities</b></p> <ul style="list-style-type: none"> <li>• Scientists, PMs, and logistic managers that understand customer needs and local regulatory requirements</li> </ul> <p><b>Integrated systems</b></p> <ul style="list-style-type: none"> <li>• Harmonized processes, instrumentation, tests and reagents, and integrated LIMS systems to support development and regulatory submission goals across the globe</li> </ul>

## Quality assurance and compliance

Q<sup>2</sup> Solutions strives towards uncompromising quality in our products, processes and services. Our comprehensive **Quality Management System (QMS)** is focused on consistently meeting customer requirements and optimizing their satisfaction. Our QMS includes industry regulatory requirements and accreditations such as Good Clinical Practice (GCP), Good Laboratory Practice (GLP), CLIA/CAP, and ISO15189. The QMS helps evaluate adherence to quality standards and ethical behavior, maintain Corrective and Preventive Actions (CAPA) compliance control, and apply lessons learned globally.

Quality Management		
Quality Management System		Quality Assurance
Medical Quality	Process & Document Management	Audit Management
Change Management	Quality Issue Management	
Equipment & Facilities	Training Management	
Systems Compliance	Vendor Management	

*Q<sup>2</sup> Solutions is committed to focus on what's important to customers to meet their quality, cost, delivery and service requirements.*



**SIX SIGMA  
QUALITY SYSTEMS**  
and integrated  
LIMS system



**> 98.5%**  
on-time & error-  
free data transfers

Leading network of **8** wholly owned **CAP and ISO 15189** accredited central labs

**> 84%**  
customer  
satisfaction  
scores



**> 175** PhDs  
**> 35** Medical  
Doctors

## Contact us

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